



User Group Meeting 2 - 2024

Thursday, May 30, 2024

9:00 a.m. – 12:00 p.m.



Agenda

- 1 **Welcome and introductions**
- 2 **Current roadmap and updates**
- 3 **Live Demo – Use by Date**
- 4 **Training Resources**
- 5 **Live Demo – Plant Group Tracking**

Introductions

Adrienne Landingham

Metric Regional Director, Customer Success

Stephanie Garza

Metric Associate Customer Success Manager

Current roadmap and feature updates

2024 IUG Process

Focused on maintaining a global mindset

1st meeting

- Review feature requests from past meetings
- Group to select top (3) items to submit as feature requests

2nd meeting

- Training and demo session

3rd meeting

- Open to discussion from the annual overview
- Ideation

New and upcoming Metrc features

10 releases in 2024 averaging 2 releases per month since last IUG

Releases delivered

Q1 2024 new features:

- New Data Import Queue system
- Ability to select a default license in your User Profile
- Ability to edit Employee Information across licenses
- Add View Permission for Employees, Transfers, and Sales
- View the history of transferred packages

New solutions

Q2 2024 new features:

- Allow combining Remediated and Non-remediated Packages
- Metrc Expert
- Plant Group Tracking

In development

Coming Q3

- Add Invoice Numbers on the Manifest
- Metrc Learn 2.0 enhancements
- Duplicate & Modify Items, Drivers, Vehicles, and Strains

Coming Q4

- Retail ID/Global Product Catalog
- Cultivation app

View transferred packages

Feedback

As a user, I would like to view packages that were transferred out of my facility.

Actions

1. Open the Packages page
2. Select the “Transferred” tab
3. View details of transferred packages

Active	On Hold	Inactive	In Transit	Transferred		
Destination Lic.	Destination Fac.	Manifest No.	Package	S.H.	S.I.	
050-X0002	OR LOFTY ESTABLISHMENT, LLC	0000079301	1A4FF030000001000000642	atest harvest	1A-	
050-X0002	OR LOFTY ESTABLISHMENT, LLC	0000079301	1A4FF030000001000000642	atest harvest	1A-	
010-X0001	OR PERCEPTIVE TESTING LABS, LLC	0000060002	1A4FF030000001000000530	Josh test 6-9-21	1A-	
010-X0001	OR PERCEPTIVE TESTING LABS, LLC	0000060101	1A4FF030000001000000528	Josh test 6-9-21	1A-	
010-X0001	OR PERCEPTIVE TESTING LABS, LLC	0000060201	1A4FF030000001000000531	Josh test 6-9-21	1A-	
030-X0001	OR MISHMASH IMMERSION, LLC	0000077801	1A4FF030000001000000613	Frankie's QA Harvest		
010-X0001	OR PERCEPTIVE TESTING LABS, LLC	0000073101	1A4FF030000001000000614	Frankie's QA Harvest	1A-	
010-X0001	OR PERCEPTIVE TESTING LABS, LLC	0000073201	1A4FF030000001000000616	Frankie's QA Harvest	1A-	
010-X0001	OR PERCEPTIVE TESTING LABS, LLC	0000073301	1A4FF030000001000000617	James QA Harvest	1A-	

Use By Date



Live demo

Use by Date

A product with an optional “Use by Date” – color indicators alerts users of a suggested use by date.

New Packages [X]

New Package # 1 [clear]

New Tag: [Type part of the Tag number...] [Q]

Location: [Type part of the Location name...] [Q]

Item: [Infused Pre-Rolls] [Q]

Same Item

Quantity: [ex. 100.23] [Each] [v] [Σ] [contents]

Note: []

Package Date: [mm/dd/yyyy] [today]

Use-By Date: [mm/dd/yyyy] [] [✓]

Production Batch

Product Requires Remediation

[+] [1]

[Create Packages] [Cancel]



Quantity	LT Status	A.H.	Date	Rcv'd	U.B.
250 g	TestPassed	No	05/20/2024		11/16/2024
250 g	TestPassed	No	05/20/2024		05/27/2024
250 g	TestPassed	No	05/20/2024		05/20/2024

Training

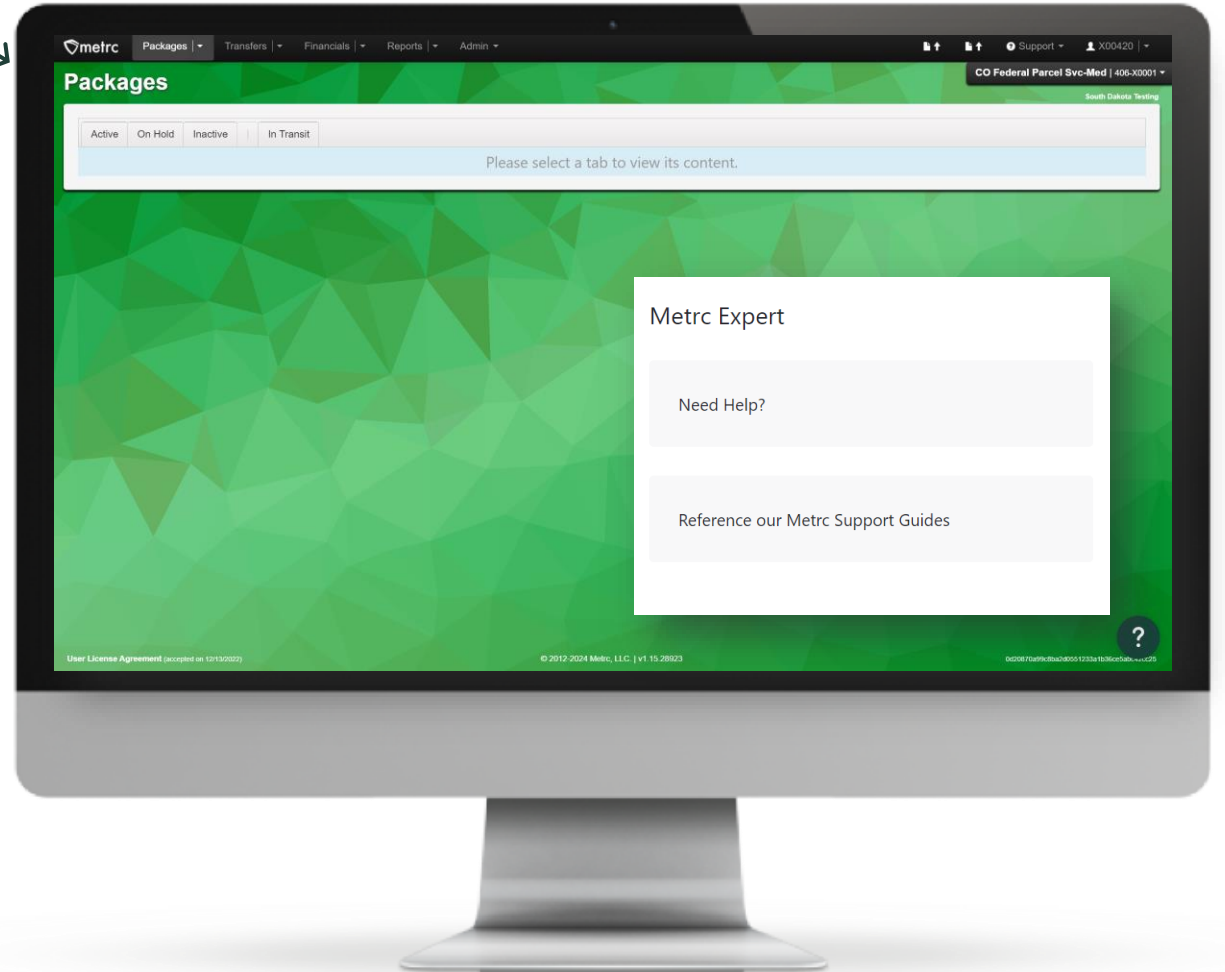
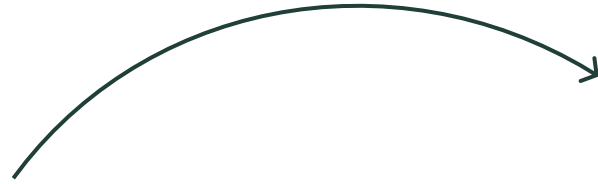


Metric Expert

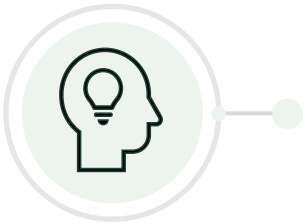


Knowledge base 2.0

An innovative state-specific knowledge base will be accessible through a widget in the Metric system that will drive automated responses and deliver personalized customer support with unprecedented speed and accuracy.



Improving your learning experience



Metrc Learn

Redesigned to offer educational opportunities to enhance users' Metrc skills and provide various training options based on experience level.

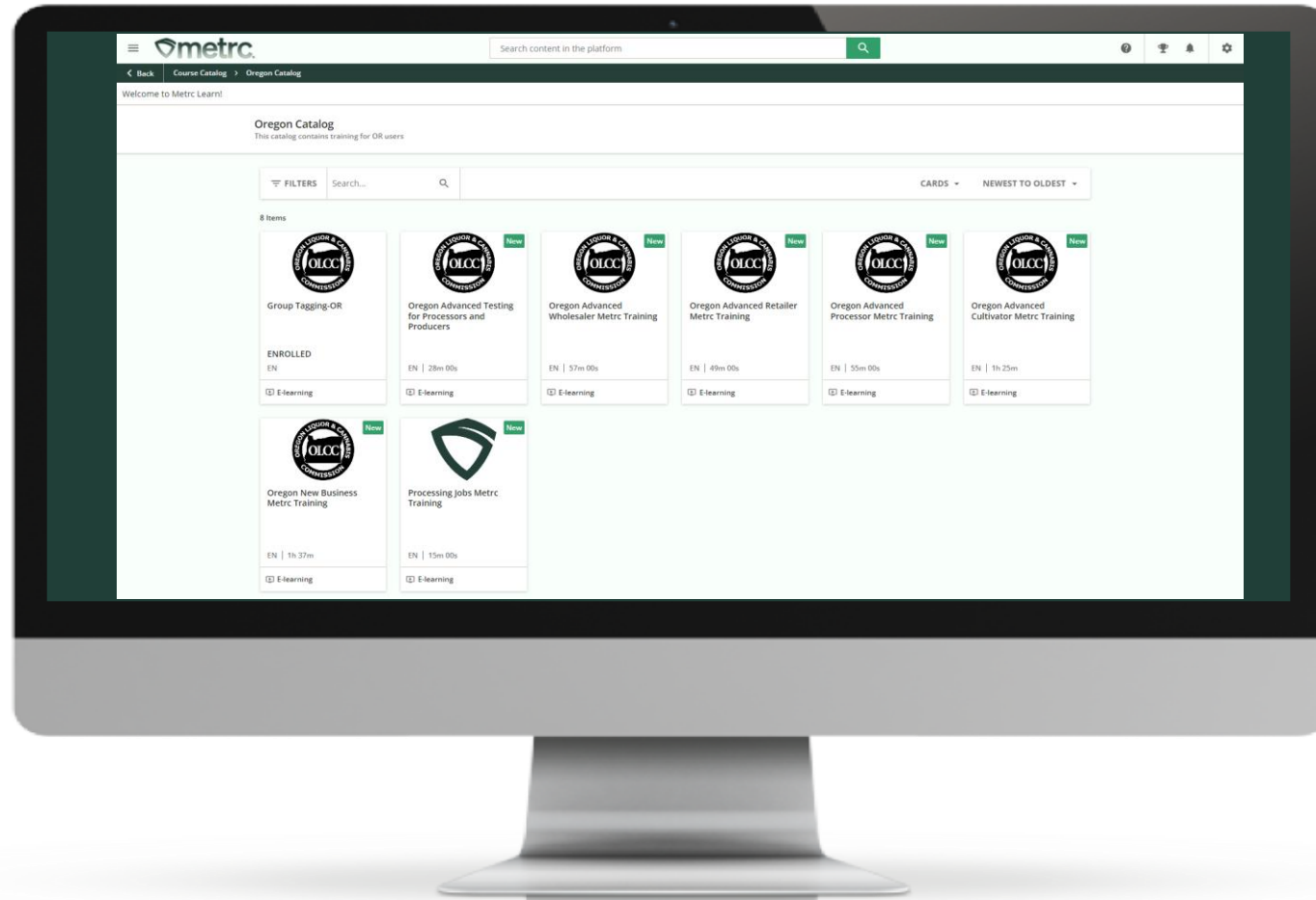
Currently Available

- Plant Group Tracking
- Beginner, and Advance training
- Specialized for each license type
- New Business training
- Certificates!



Metric Learn

Register today!



Plant Group Tracking Sandbox

Available June 1st – June 24th

- Request access via support case
 1. "Credentialing" support case
 2. subject line "Oregon Sandbox Access"
- Group tagging available June 17th!
- Plant tagging June 17th
- Information available on Bulletin 52 and 53

Create a Support Case

Metric System

Please start by indicating what type of issue you need help with today. If you are not sure, you may click "Previous" and choose the "I

* Metric System Areas of Support

- None--
- Technical Support
- Credentialing**
- Testing
- Account Management
- Billing
- Reporting Questions
- Feature Request
- Access Training
- Training Material Issues

Case Information

* Subject
Oregon Sandbox Access

* Description

Tag Pre-order open!

Next steps

Thank you for your attendance and engagement during the User Group meeting!



Questions?

Please let us know of any outstanding questions.



Industry User Group!

Date: September 12, 2024

- Open to discussion from the annual overview
- Ideation

Additional requests

New enhancement requests:

- Complete the [Metrc Feature Request template](#)
- Submit feature request to the [Support Portal](#)

CSM contact information: Chris Fisher

Contact your CSM with questions on support and to schedule site visits.



Thank you!